

# Twemlow Parish Council Privacy Notice

Twemlow Parish Council takes the protection of your data seriously. Our aim is to provide a personalised and valuable service whilst safeguarding our users' privacy. Collecting some personal information is necessary if we are to satisfy the expectations and requirements of our users and we have set out below what we will do with your personal information.

## Visitors to this website

This website does not collect any Personally Identifiable Information (PII) about you when you visit this website, including via Cookies, but please read the details below, which include an explanation of some exceptions.

## Google Analytics

We use Google Analytics, which is a web analytics service offered by Google, to track and analyse traffic to this website. This helps us offer a better user experience for you.

Every device (router, desktop, tablet, smartphone etc) that is connected directly to the Internet is allocated an Internet address called an IP address. This IP address is considered to be PII because it identifies your location.

By default, Google Analytics saves your IP address. To maintain your privacy, however, we have prevented your IP address from being saved by Google Analytics.

## Forms

On some pages of the website, there is a form with which you can send a message to our organisation. The forms can include fields of PII, including your name, email address, phone numbers and postal address.

None of this PII is stored in the website's database or anywhere else. It is only included in an email, which is sent to the recipient of the form and a copy of it to you.

## This website's administrators

Administrators can manage the content (text, documents, pictures) on the pages of this website. To do so, the provider of the website creates accounts for administrators, which authenticate them with a username and password and authorise them to do specific administrative tasks.

The only PII held in an administrator's account in the website's database is an email address belonging to the administrator. This email address is entered as the username which, with a password, authenticates the administrator. Please note:

1. The email addresses are not used for any other purpose.
2. If you cease to be an administrator of this website, we will instruct the website's provider to delete your administrative account immediately, which will remove any record of your email address from the website's database.